

## Help My Smart Card Doesn't Work!

Some people have trouble with the smart card in the TF3200IR IRDETO embedded receiver.

Here are two things to check:

1. Make sure your smart card is IRDETO encryption. The TF3200IR is only IRDETO embedded. It does not support any other encryptions.
2. Like most CAMs, the TF3200IR receiver requires that the smart card be inserted with the pin contacts **face up**. Insert the card like the picture below.

